

Privacy Policy

Effective Date: 20/11/2023

Welcome to Thinkflow Solutions Pvt. Ltd. ("Thinkflow," "we," "us," or "our"). This Privacy Policy is designed to inform you about how we collect, use, disclose, and safeguard your personal information. By using our website, products, and services, you agree to the terms outlined in this Privacy Policy.

1. Information We Collect

1.1 Personal Information:

We may collect personal information directly from you, including but not limited to names, email addresses, phone numbers, addresses, and other information you voluntarily provide when using our website or services.

1.2 Automatically Collected Information:

When you access our website or use our services, we may automatically collect certain information, including IP addresses, browser type, device details, and usage patterns. This information helps us analyze trends, improve our services, and enhance your user experience.

2. How We Use Information

2.1 Service Delivery:

We use the information we collect to provide, improve, and personalize our services. This includes responding to inquiries, processing transactions, and customizing user experiences.

2.2 Communication:

We may use your contact information to send you relevant updates, newsletters, and promotional materials. You can opt-out of these communications at any time by following the instructions in the communication or contacting us directly.

2.3 Analytics:

We use analytics tools to analyze website usage patterns, track performance, and gather insights to enhance our services.

3. Information Sharing

3.1 Third-Party Service Providers:

We may share your information with trusted third-party service providers to assist us in delivering our services. These providers are contractually obligated to protect your information and may only use it for the purposes specified by Thinkflow.

3.2 Legal Requirements:

We may disclose your information if required by law, court order, or other legal processes.

4. User Rights

4.1 Access and Correction:

You have the right to access, correct, or delete your personal information. To exercise these rights, please contact us at [info@thinkflowsolutions.com].

4.2 Opt-Out:

You can opt-out of receiving promotional communications by following the instructions in our communications or contacting us directly.

5. Security Measures

We implement industry-standard security measures to protect your information. However, no method of transmission over the internet or electronic storage is entirely secure. Therefore, we cannot guarantee absolute security.

6. Children's Privacy

Our services are not intended for individuals under the age of 13. We do not knowingly collect or solicit personal information from children. If you believe we have collected information from a child, please contact us immediately.

7. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your user experience, analyze website usage, and customize content. By using our website, you consent to the use of cookies as described in our Cookie Policy.

8. Changes to this Policy

We may update this Privacy Policy periodically to reflect changes in our practices. The date of the last update will be reflected at the beginning of the document.

9. Contact Information

If you have any questions or concerns about this Privacy Policy, please contact us at [info@thinkflowsolutions.com].

By using our website or services, you acknowledge that you have read and understood this Privacy Policy.

and understood this Cookie Policy.